

Portable Ordering

Fedelta Orderman revolutionises the dining experience by serving more customers more efficiently. This portable ordering system means customer orders can be processed straight to the kitchen as well as tables bills printed and paid for directly in front of the customer eliminating timely trips between the hospitality POS (Point of Sale) and your customers.

Fedelta Orderman runs on industry hardware designed specifically for the hospitality point of sale environment. The device is light weight, drop resistant and has a high waterproof rating as well as a long battery life providing the perfect platform for your mobile ordering.

Learn how Fedelta Orderman can improve your customer service Key Features{slide=Faster Service, Increase Customer Satisfaction, Higher Turnover} As soon as an order is entered it is transmitted to the appropriate preparation area allowing the service personnel remain to where they belong: with the guests. This simply means more time dedicated to service and, in turn, greater turnover. {/slide}{slide=Bill Printing at the Table} Serving staff no longer need to leave the table to get the bill. Simply print out at the table using the belt printer. This provides considerable time savings for waiting staff and more importance your customers. {/slide}{slide=No more confirmation/cancellation errors} All orders (and order cancellations) are processed on the Orderman display screen in the presence of the guest. Breakdown in communication becomes a thing of the past reducing the pressure on serving staff. Ensuring guests receive exactly what they order is an important ingredient in creating the perfect customer experience. {/slide}{slide=Less walking; staff utilised to best effect} Cutting down time spent walking by up to 40% means that waiting staff can concentrate on sales and serve an average of 25% more guests. {/slide}{slide=Efficient flow of communication between the serving staff and kitchen} The continual flow of incoming orders gives kitchen staff an advantage over conventional methods of around 6-10 minutes. {/slide}

Device Technical Information

There are two models that are available in the Fedelta Portable Ordering range: Fedelta Orderman Don and Fedelta Orderman Max. Customers can choose which device better suits their needs. Below is a comparison of the difference between the two devices.

Feature	Fedelta Orderman Don	Fedelta Orderman Max	Display
20 line display 30 char per line			
Weight	Unit 185g battery 40g		
Unit 220g battery 40g			
16 hours*	18 hours*		
Base Station Range	Indoors 50m outdoors 300m	Indoors 50m outdoors 300m	
Waterproofing	Class IP54	Class IP54	Drop Resistance
From 1.2m	From 1.2m		

For more technical information on the Fedelta Orderman Don or Max please contact us.

Learn more about how the Fedelta POS hospitality point of sale system can change your business for the better, please contact us today!